

Community Resources

From time to time you may receive a request from someone in the area for food or money. We have found that the best way to serve these individuals is to refer them to an organization who can help meet their immediate needs.

House of Mercy, located nearby at 10 Harrison Street, provides food on a daily basis, in addition to financial and housing assistance. Their phone number is (757) 253-0664.

In addition, Williamsburg Community Chapel's Agape Ministry is an ideal source for those experiencing a housing or financial crises. Please contact (757) 808-5887. They are located at 3899 John Tyler Highway.

While we recommend these two organizations as primary resources, there is a comprehensive list of additional resources attached.

Community Resources

Food Assistance

Erase the Need 701 Sentara Circle (757) 645-9824

An outreach center for students of economically disadvantaged families that provides school supplies, food, personal hygiene items, children's books, clothing, and assistance to homeless students.

FISH (Food & Clothing) 312 Waller Mill Road, Suite 800 (757) 220-9379; 9 a.m. - 4 p.m. M-F. **Referral required** from United Way or other local agency. Provides food, hygiene & cleaning products, clothing and small housewares.

Grove Christian Outreach 8800 Pocahontas Trail (757) 887-1100

Provides food, clothing, and financial assistance to the Grove community.

***House of Mercy** St Bede's Catholic Church 10 Harrison Avenue (757) 253-0664

M - Th 10 a.m. - 4 p.m.

Saint Olaf's Catholic Church 104 Norge Lane (757) 903-2868 No calls before 10:00 a.m.

Saint Olaf's food pantry is a 3-day emergency food source for those in our community in need. Food Pantry Hours of Operation: M - F 10:00 a.m.-12:00 p.m., food pickup by 11:30 a.m. and on the first Friday of every month from 5 p.m.-7 p.m., food pickup by 6:45 p.m. Closed holidays. Clients are welcome to visit the pantry **no more than once every 30 days**. Please provide a current address, working phone number and picture I.D. every time you visit. Please call the pantry to place your order on the day you pick up your food. You may authorize another person to pick up your food if you are not able. They must have proper identification, your I.D. (or copy) and authorization by you. When calling to place your order, please give the name of the person authorized to pick up for you. Please complete a Client Choice Form so we may pack food to your liking.

Salvation Army Food Pantry 216 Ironbound Road (757) 229-6651

United Way Food Bank 113 Palace Lane, Suite F (757) 229-2222

***Recommended as a starting point**

Community Resources

Financial Assistance

***Agape Ministry Williamsburg Community Chapel** 3899 John Tyler Highway (757) 808-5887; opens at 10:00 a.m.; agape@wcchapel.org

Offers financial assistance for people who are in crisis.

CommonHelp (State of Virginia) - commonhelp.virginia.gov; Online screening & application for services including food, childcare, utilities, health care, and cash assistance.

2-1-1 Virginia, www.211virginia.org, 2-1-1 is an easy to remember phone number connecting people with free information on available community services.

You'll find help with:

- Supplemental food and nutrition programs
- Shelter and housing options and utilities assistance (includes help with a rent or utility bill)
- Emergency information and disaster relief
- Employment and education opportunities
- Services for veterans
- Health care, vaccinations, and health epidemic information
- Addiction prevention and rehabilitation programs
- Reentry help for ex-offenders
- Support groups for individuals with mental illnesses or special needs
- A safe, confidential path out of physical and/or emotional domestic abuse

James City County Social Services 5249 Olde Towne Road (757) 259-3100; 8 a.m.-5 p.m. M-F. Benefit programs temporarily assist residents in meeting their basic needs, including food, shelter, utilities, and medical care. Benefit programs offered:

- **Auxiliary Grant:** An auxiliary grant is an income supplement for individuals who receive Supplemental Security Income (SSI) and certain other aged, blind, or disabled individuals.
- **Child Care:** Access day care supplements for families meeting requirements.
- **Energy Assistance:** Helps eligible low-income households offset expenses associated with heating and/or cooling their home.
- **General Relief:** The General Relief Program is designed to provide assistance to children who are living with unrelated adults.

***Recommended as a starting point**

Community Resources

Financial Assistance (continued)

James City County Social Services (continued)

- Medicaid: There are several medical assistance programs offered in Virginia. Each program covers different groups of people and each program has different eligibility requirements.
- Supplemental Nutrition Assistance Program (SNAP): A SNAP account is established for eligible households and automatic deposits are made into the account each month to pay for eligible food items from authorized retailers.
- Temporary Assistance for Needy Families (TANF): The Temporary Assistance for Needy Families (TANF) program provides eligible families with a monthly cash payment to meet their basic needs.

The Salvation Army 216 Ironbound Road, Suite 107 (757) 229-6651

Provides assistance with rent, food, clothing, utilities, and medication costs for residents of Williamsburg, James City County, and the Bruton District of York County.

United Way Community Resource Center 113 Palace Lane, Suite F (757) 229-2222; 8 a.m. - 4:30 p.m. M-F. Screening and assistance for rent, medical, financial, and vocational needs.

City of Williamsburg 401 Lafayette Street; Human Services phone: (757) 220-6161, Public Housing phone: (757) 220-3477; www.williamsburgva.gov

Williamsburg Human Services provides a broad array of human service programs for city residents who have financial, social, educational, health, and emotional needs. The department serves on the front line of intervention, assessment, service provision, and/or referral to appropriate agencies and organizations in the Williamsburg area.

York-Poquoson Social Services 301 Goodwin Neck Rd; (757) 890-3787; 8 a.m. - 4 p.m. M-F

- Temporary Assistance to Needy Families (Formerly AFDC)
Auxiliary Grants
- General Relief for Unrelated Children
- Heating and Cooling Assistance
- Medicaid
- SNAP (Food Stamps)

Community Resources

Housing Assistance

Avalon Center (757) 258-5022 office; 258-5051 crisis line 24-hours.

Shelter and support for those who have experienced domestic abuse or sexual assault.

Housing Crisis Hotline (757) 587-4202 or (866) 750-4431

For people who are homeless or at risk of homelessness. The Housing Crisis Hotline is a centralized assessment and referral entity only. The hotline provides information and referrals to eligible prevention and shelter programs. If phone assessment specialists are helping other individuals, please leave a message and your call will be returned within 24 hours.

Housing Partnership Inc. 115 Palace Lane (757) 221-0225

- COFM Shelter
- Housing Partnerships
- Housing Crisis Hotline
- JCC Housing Office
- Salvation Army
- Williamsburg/JCC Community Action Agency
- Williamsburg Redevelopment & Housing
- United Way

Salvation Army 216 Ironbound Rd (757) 229-6651; 8:30 a.m. - 4:30 p.m. M-F. Assistance with rent and utilities, as well as screenings for other services. Offers a two-year residential program, which provides intensive case management to qualified, motivated individuals. Applications are taken on a referral basis from James City County Social Services and the City of Williamsburg Social Services.

***Williamsburg House of Mercy** 10 Harrison Ave (757) 253-0664; 10 a.m.- 4 p.m. M-F
Eligibility screenings, housing assistance, medical/mental health co-pays, RXs, photo ID help, mail assistance, financial assistance with rent and utilities, and pregnancy care.

- The Outreach Center is closed on Fridays and holidays.
- A written referral from United Way is required.
- Clients are seen by appointment for financial assistance.

***Recommended as a starting point**

Community Resources

Housing Assistance (continued)

HUD VASH (Veterans Affairs Supportive Housing) homeless vets' line (877) 424-3838, crisis line (800) 273-8255; va.gov/homeless

Community Resource Center - United Way of Greater Williamsburg 113 Palace Lane, Suite F (757) 229-2222

The Community Resource Center provides assistance with and referrals for mental health services; medication; services for the terminally ill and their families; seniors; people with disabilities; housing, homelessness and evictions; utilities; food; clothing; transportation; veteran services; and holiday assistance programs to residents of James City County, Williamsburg and the Bruton District of York County.

Shelters

Community of Faith Mission (COFM) (757) 634 - 6787 (Nov. - Mar.)

COFM provides three meals a day and 126 nights of safe shelter for homeless individuals during the coldest months of the year. The shelter rotates weekly to a different host location where guests meet caring volunteers and staff. COFM collaborates with other community resource providers and makes regular referrals for medical care, transitional housing and other social services.

The Harbor (House of Mercy Day Center) - 10 Harrison Avenue (757) 345-2960; 10 a.m.-2 p.m. M-F. Offers respite, warm meals, showers, computer access, and limited belongings storage.

Warming Centers:

Human Services Center 5249 Olde Towne Road (757) 259-3100

JCC Rec Center 5301 Longhill Road (757) 259-4200

Quarterpath Rec Center 202 Quarterpath Road (757) 259-3760

Community Resources

Legal Aid

Legal Aid Society of Eastern Virginia (Free Legal Help) 199 Armistead Avenue (757) 220-6837; 9 a.m.-5 p.m. M-Th & 9 a.m. - 12 p.m. Fri. Pro bono legal clinics, legal advice or representation.

Medical Assistance

Angels of Mercy Clinic 7151 Richmond Road, Suite 401 (757) 565-1700
Provides free, compassionate quality health care to the uninsured residents of the greater Williamsburg area, Charles City, and New Kent counties.

Colonial Behavioral Health (Mental Health) 1657 Merrimac Trail (757) 220-3200; Opens at 8am, M-F. Services for mental health illnesses, intellectual disabilities, and substance use disorders.

Olde Towne Medical Center 5249 Olde Towne Rd (757) 259-3258; Open M-F. Medical & dental care for patients with Medicaid, Medicare, Tricare, or no insurance. No assistance available to patients eligible for veterans' benefits. Best walk-in time 9 -10 a.m.

Lackey Clinic 1620 Old Williamsburg Road, Yorktown (757) 866-0608
Provides quality medical care for low income and uninsured residents of York County, Greater Williamsburg, and the Virginia Peninsula.

James City County Social Services 5249 Olde Towne Road (757) 259-3100; 8a.m.-5 p.m. M-F

The Hope Pregnancy Care Center 1315 Jamestown Road, Suite 202 (757) 229-6472

Re-entry

Colonial Community Corrections (Re-entry) 4093 Ironbound Road (757) 564-2311; 8 a.m.-5 p.m. M-F. Provides services for probation, pretrial, pre-release and post-incarceration.

Transportation

Williamsburg Area Transit Authority

Williamsburg Faith in Action 354 McLaws Circle, Suite 2 (757) 258-5890; info@wfa.org
Provides transportation and other assistance for seniors 60 and over.

Peninsula Agency on Aging (757) 345-6166 Office hours are 8:00 a.m. - 3:00 p.m. M-F.

Provides rides for any person who meets the following criteria:

- 60 years of age and over
- Not eligible for Medicaid transportation
- No other available means of obtaining transportation
- No access to public transportation
- Unable to afford private transportation

